

AUGUST 17, 2009

DEAR LIZ,

I JUST WANTED TO LET YOU KNOW HOW MUCH I AM ENJOYING MY "DREAM" KITCHEN. EVERY DAY I WAKE UP AND WALK INTO THE SUNNY OPEN AREA I SMILE AND SIGH AT HOW LUCKY I WAS TO HAVE FOUND KITCHEN EXPERTS! MY COUSIN TOLD ME ABOUT KITCHEN EXPERTS AND THE WONDERFUL JOB THEY HAD DONE FOR HER. THE PICTURES SHE BROUGHT SHOWED WHAT A WONDERFUL TRANSFORMATION HAD TAKEN PLACE. WHILE HER PICTURES WERE NICE, THE REALITY OF ACTUALLY SEEING EVERYTHING IN "REAL LIFE" WAS TRULY BREATHTAKING.

I AM STILL IN AWE OF HOW FAST KITCHEN EXPERTS DEMOLISHED MY OLD KITCHEN AND THEN REBUILT IT INTO A TOTALLY DIFFERENT SPACE. THE WORK CREWS WERE THE BEST! THEY CAME EVERY DAY EARLY AND WORKED HARD INTO THE EARLY EVENING PLYING THEIR TRADES. THEY ARE TRUE EXPERTS IN WHAT THEY DO. WE LAUGHED TOGETHER AND GOT TO KNOW EACH OTHER PRETTY WELL. THEY ALL SEEMED LIKE PART OF MY EXTENDED FAMILY. THEY ARE SOME OF THE NICEST PEOPLE I HAVE EVER HAD THE PRIVILEGE OF MEETING. THE CREW THAT PUT IN MY GRANITE COUNTERS WAS AMAZING! THEY CUT THE PIECES SO PRECISELY AND THEN INSTALLED IT WITH THE UTMOST PERFECTION. YOU HAVE TO STRAIN TRAVERTINE TILE FLOORS ARE TO DIE FOR. I KNOW I WAS RETICENT AT FIRST TO HAVE THE TILE FLOORS, BUT NOW I THANK JOHN FOR SUGGESTING THE TILE AND OMAR JUAREZ FOR THE PERFECTION IN WHICH HE CUT AND INSTALLED EACH PIECE.

MY APPLIANCES ARE SUPER FINE AND FIT IN PERFECTLY WITH MY CABINETS. I DIDN'T THINK I'D BE ENJOYING MY CONVECTION OVEN LIKE I AM. THANKS FOR CONVINCING ME THAT THIS WAS THE BEST OF THE BEST IN COOKING OVENS. MY ONLY REGRET IS THAT I HAD NOT PURCHASED MY CABINETS FROM KITCHEN EXPERTS. HOWEVER, THE KITCHEN EXPERT CREW DID A FANTASTIC JOB INSTALLING MY CABINETS. THE CROWN MOLDINGS AND TRIM PIECES WERE ALSO INSTALLED TO PERFECTION. THE PAINT JOB BY CESAR WAS THE NEATEST JOB I'VE EVER WATCHED DONE. HE DIDN'T SPILL A DROP OF PAINT ANYWHERE!! MY OVERHEAD LIGHTING IS THE BEST! MY KITCHEN IS BRIGHT AT NIGHT AS IT IS DURING THE DAY TIME BECAUSE OF ALL THE "CAN LIGHTS" THAT WERE INSTALLED. MY NEW SINK IS NICE AND DEEP AND I LOVE MY NEW FAUCETS. THEY ARE TOP OF THE LINE PRODUCTS. I NEEDN'T HAVE BEEN WORRIED ABOUT HAVING MY OLD COOK TOP FITTED TO THE NEW CABINETS, BECAUSE OMAR MADE EVERYTHING FIT LIKE A GLOVE. WITH MY NEW OVERHEAD EXHAUST FAN, I CAN ENJOY BARBECUING INDOORS WITHOUT HAVING THE WHOLE KITCHEN FILL UP WITH GREASE AND SMOKE LIKE MY OLD KITCHEN.

THE ENTIRE JOB WAS DONE IN RECORD BREAKING TIME! THIS WAS AN IMPORTANT FACTOR FOR ME SINCE I KNEW I WAS SCHEDULED TO HAVE FOOT SURGERY AND NEEDED MY KITCHEN OPERATIONAL BEFORE THEN. EVERYONE WAS WONDERFUL AND WENT OVERBOARD TO ENSURE MY DEADLINE HAD BEEN MET. YOU WERE ALWAYS ON TOP OF EVERY QUESTION I HAD AND WERE SO DILIGENT IN CHECKING IN WITH ME ON HOW THINGS WERE PROGRESSING. ANDRE WAS ALWAYS ON HAND TO ANSWER ANY QUESTIONS AND PROVIDE ASSISTANCE TOO.

THE MARBLE FIREPLACE THAT HAD BEEN INSTALLED IN MY LIVING ROOM IS ONE OF THE MOST BEAUTIFUL DESIGN AND COLOR. OMAR AND HIS CREW DID AN EXCELLENT JOB INSTALLING IT AND RE-LAYING MY EXISTING HARDWOOD FLOORS TO FIT AROUND THE NEW FIREPLACE MARBLE BASE. MY HOME FEELS LIKE A CASTLE TO ME AND MY FRIENDS, FAMILY AND NEIGHBORS OFTEN REMARK HOW "JEALOUS" THEY ARE OF MY HOME'S NEW INTERIORS. CAN'T THANK YOU ENOUGH FOR ALL YOU HAVE DONE FOR ME.

SINCERELY,

MS SUSAN OSZE

PACIFICA, CA