

December 6, 2009

Mr. John Lupo

790 San Ramon Valley Blvd

Danville, Ca 94526

Dear John,

I wish to express my sincere gratitude to you and the entire staff that participated in the remodel of our new kitchen. The quality of personnel and workmanship that was projected by all was totally outstanding.

However, there is one person that actually excelled way above and beyond the call of duty and that person is Norbert Aguilera, the lead person on the project. Norberto projects the highest level of professionalism in both his abilities as a craftsman and as a service representative for your company. His work ethics and skills combined with his reliability and personality certainly makes Kitchen Experts Look good and lives up to their name.

Our friends and family are amazed at our new kitchen. We are so happy with the work, that we have strongly recommended Norbert and "Kitchen Experts of California" to prospective customers for future remodel projects.

Please do not hesitate to use our name as a reference for future projects. Again thank you for a job well done.

Sincerely,

Alan and Linda Gottesman

Pleasanton, Ca 94588